

Massachusetts International Academy (MAIA)
STUDENT HANDBOOK
2019-2020



280 Locke Drive
Marlborough, MA 01752
TEL: 508.229.6300
FAX: 508.229.6310

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Welcome to MAIA

Welcome to Massachusetts International Academy (MAIA), an innovative college preparatory school positioning international students for success in American colleges and universities.

MAIA offers the safety, security, convenience, and sense of community of a residential campus. Student advisors provide supervision in the dormitory, and security personnel are on duty weekdays from 4pm to 8am and 24 hours a day on weekends. The campus is equipped with advanced technology, enhancing classroom learning and improving building security. Students live in single or double rooms equipped with a private bathroom and study area(s). The facility has a cafeteria serving both American and international cuisine. For recreation, MAIA offers several indoor and outdoor facilities.

This handbook is meant to detail MAIA's rules and regulations, and to offer guidance regarding daily life at MAIA. While it includes many guidelines for behavior at MAIA, it is not meant to address every aspect of academic and residential life. It is important that all students use their common sense and good judgment in daily decisions. It is also important that students be mindful that teachers, student advisors, facilities, maintenance, and housekeeping staff, and administration will work together to provide the safest environment possible.

Mission Statement

Massachusetts International Academy's mission is to increase students' English language proficiency, equip students with the skills needed for successful study at an American university, and to teach students about American culture to assist them in the acculturation process.

Vision

Massachusetts International Academy supports postsecondary English language learners in achieving college-level competency in speaking, listening, reading, and writing. The course of study is rigorous and relevant, focusing on the knowledge students must possess and the skills they must demonstrate to succeed in academic coursework.

As a residential school, Massachusetts International Academy also supports learning beyond the classroom through its extracurricular programs. Interactions with native English speakers, a structured residential program, and connections with the local community foster cultural awareness, sensitivity, initiative, and creativity encouraging students to be engaged participants in future academic study in the United States.

Academics

Student Placement Procedures

All students take initial placement tests upon entering the program to determine placement in suitable course levels.

All students at Massachusetts International Academy must take seven tests for their initial placements into the instructional program. Testing for all skills are done with a computer based test called iTEP. Students must also complete a writing placement test and a speaking and listening test in the form of an interview.

All students who have an English language test score requirement to matriculate to their university, and who do not have the required score, are required to take the TOEFL preparation class as an elective for a minimum of 1 sessions. They will therefore also take a TOEFL placement test unless they have an official score dated within 1 year. This placement assessment occurs at the beginning of each session for any new students arriving at MAIA. This is just to get information about their current level in each of the language skill areas.

Each placement test is outlined below.

Students' scores determine the classes in which they are initially placed. The reading class level is calculated by averaging the scores from the reading test, the vocab test and the grammar test. The listening/speaking class is calculated by averaging the interview score, the speaking test score and the listening test score. The writing class is determined by averaging the scores from the iTEP writing test, the MAIA writing placement test, the NVLT vocab test and the grammar test. No student can be placed in classes more than one level apart. The elective class level is determined by taking an average of the three other class levels.

Below is an example of three students' test results and class schedule.

Placement

Student	Reading	Grammar	Writing iTEP	Writing MAIA	NLVT	Reading Level	Writing Level	Listening	Speaking iTEP	Speaking Interview	L/S Level
A	3.0	4.0	3.0	3	3	3	3	3.5	3.0	3	3
B	4.0	4.0	3.5	4	4	4	4	4.0	3.0	4	3
C	5.0	4.5	5.5	5	4	4	5	5.0	4.5	5	5

Student A is in Reading 3, Writing 3, Listening/Speaking 3, and Elective 3

Student B is in Reading 4, Writing 4, Listening/Speaking 3, and Elective 4

Student C is in Reading 4, Writing 5, Listening/Speaking 5, and Elective 5

Course Levels and Titles

Students are enrolled in four MAIA courses each session. The courses that students will take are the following: Reading, Writing, Listening/Speaking, and an elective. All courses are available in levels 1-6 (a TOEFL elective is only available for levels 3+).

Credit Courses

In addition to MAIA courses, qualified undergraduate students may have the opportunity in their third session of study to take a college credit course on the MAIA campus. The class size is limited and based on availability. Students are typically eligible to take a credit course when they have reached MAIA level 4 in at least 3 of 4 MAIA classes and have demonstrated good academic demeanor such as active class participation, solid organizational skills, strong study habits, and other positive academic traits in their MAIA classes.

Daily Class Schedule

Each class meets daily, Monday through Friday, for a total of 300 minutes per class per week. Students must also attend any after school information session or meeting scheduled by a student advisor, teacher, or a member of the administrative team.

Daily Class Schedule Monday-Thursday

Daily Class Schedule Friday

1st Period 9:00-10:00	Reading OR Academic Writing		1st Period 9:00-10:00	Reading OR Academic Writing
2nd Period 10:10-11:10	Academic Writing OR Reading		2nd Period 10:10-11:10	Academic Writing OR Reading
3rd Period 11:20-12:20	Elective OR Listening and Speaking		3rd Period 11:20-12:20	Elective OR Listening and Speaking
4th Period 12:20-1:00	Lunch Break (cafeteria closes at 12:50)		4th Period 12:20-1:00	Lunch Break
5th Period 1:20-2:35	Listening and Speaking OR Elective			

Delayed Start Schedule Monday - Thursday

Delayed Start Schedule Friday

1st Period 9:45-10:30	Reading OR Academic Writing		1st Period 9:45-10:30	Reading OR Academic Writing
2nd Period 10:40-11:25	Academic Writing OR Reading		2nd Period 10:40-11:25	Academic Writing OR Reading

3rd Period 11:35-12:20	Elective OR Listening and Speaking		3rd Period 11:35-12:20	Elective OR Listening and Speaking
Lunch 12:30-1:15	Lunch (cafeteria closes at: 1:00)		4th Period 12:30-1:10	Lunch (cafeteria closes at: 1:00)
4th Period 1:25-2:35	Listening and Speaking OR Elective			

Early Release Schedule Monday-Thursday

1st Period 9:00 - 9:45	Reading or Academic Writing
2nd Period 9:55 - 10:40	Academic Writing or Reading
3rd Period 10:50 - 11:35	Elective or Listening and Speaking
4th Period 11:45 - 12:30	Listening and Speaking or Elective
Lunch 12:30 -1:30	Lunch

Office Hours

Office hours are an opportunity for students to talk with their teachers. Each MAIA teacher will hold office hours three days a week before or after class hours. Students should check the syllabus the teachers give them for their office hours and location or email the teacher directly for an appointment.

Course Transfer Requests

During the first three days of each session, students are given the opportunity to request a change of courses. For each course change request, students must submit a *Course Transfer Request Form* which is made electronically available by the ESL Program Director and is sent via email to each student.

In order to change any course, the student must submit an application explaining why he or she believes they are ready to go to the next level. The Academic Leadership team will use the student's most recent timed writing or exams and other grades, as well as feedback from teachers to determine whether the student should progress to the next level. Samples of

completed work from the previous session (or placement tests if session 1 or 3) and feedback from teachers will also be reviewed.

This application does not guarantee a course change. The decision regarding the student will be decided by the Academic Leadership Team after considering all relevant data. All decisions are communicated to students through email as soon as possible.

Additionally, there is a course transfer exception form that students may fill out if they are moved into another class after this initial transfer period. Students can only be moved under the following conditions:

1. They achieved the necessary scores for their program
2. Their program no longer requires test scores for matriculation
3. Other (Student-Student conflict or Student-Teacher Conflict)

These transfers also need to be feasible for the current class structure and student limits in the session. If a class is already two students over the capacity and the student(s) could still benefit from staying in their current class, the Academic Leadership Team will not move the student(s). The transfers need to be completed by mid-session in order to retain earned grades and attendance records.

Textbooks

Bookstore Policies and Procedures

The purpose of the textbook store is to get students acclimated to buying their own books just like they would on a college or university campus. In addition, the textbook store materials and items have been slightly marked up with the goal being that the profits made, if any, would help provide funding for field trips throughout the school year.

The school bookstore is located in B-312. Students will be able to purchase all course materials and academic supplies from the bookstore. Students are required to bring all necessary materials to class on a daily basis.

Hours of Operation

On the first day of the session, the bookstore will be open during all periods with assigned appointment times for each teacher to bring his/her students to the textbook store to exchange and/or purchase books for their classes. Any remaining students who were unable to get their books during one of the class times may exchange/purchase their books beginning after class that day. In addition, during the first week of a session, the bookstore will be open after classes for several days. Starting week 2 of a session, the bookstore will be open two days a week after classes. *Please check google calendar on the MAIA TV monitor or website for up to date hours of operation.*

Buying & Selling Textbooks

At the beginning of each session, students will decide individually if they plan to return the course textbooks at the end of the session for a discount on the next session's books or not. In order for books to be sold back to the bookstore at a rate of 30% of the original price, the book must have been bought from the MAIA bookstore (student must have proof a purchase, the receipt, in order for the book to be considered to be bought back). Also, the book must have been written in with pencil only and completely erased by the student before attempting to sell it back to the bookstore. Last, it must be in saleable condition (someone else would want to buy it). If we can see any writing or answers in the book, the bookstore reserves the right to not buy the book back. The bookstore hours for buying back and or selling books will be posted on the electronic calendar located in the lobby and the cafeteria. Please check there for updates. Students will come to the bookstore with one of their classes to sell back and buy books. Please note: A "used" book that a student bought as "used" may not be sold back to the bookstore at any time.

For online workbook codes: if a student purchases a new book that is missing an online workbook code, the student will be given an online workbook code from the ESL Program Director. If a student buys a used book, an online workbook code will be emailed to the student. If a student loses their code, the student will need to purchase an online workbook code. The retail price for the online workbook code is \$20.00. However, the price of the online code is subject to change due to price changes publishers make.

Exchanges due to accepted course change request

The total price paid by the student for the former level textbook will be credited to the student to be applied to the purchase of a textbook at the new level. These exchanges will be accepted through the second Monday of each session. Therefore, the students who move up a level due to a course change request can exchange their books after the course change request has been granted. Students should refrain from writing in the textbook in order to receive the full amount in exchange.

All Other Materials

Only textbooks may be returned or exchanged at the bookstore. No other items may be returned.

Lost Books/Materials

If a student loses a book or materials for a particular class, s/he will need to pay for a book, new or used (depending on availability), and any other materials that s/he lost.

Textbook Store Buy Backs

If a publisher discontinues an edition that MAIA currently uses, we will not be able to give any credit towards any of those books from students in subsequent sessions. Students will be notified via email if any previous session textbooks will not be available for buy back.

**These policies and procedures will be reviewed again at the end of the 2019-2020 school year, and are subject to change at any time. If any changes are made, faculty, student advisors, and students will be notified accordingly.*

Grading Scale

Grading for all courses follows the basic structure outlined in the charts below. Assignments in grade books are directly tied to one of the SLOs for that level (see Appendix A – MAIA Proficiency Scales). Summative assessments include unit tests, essays, and presentations. Formative assessments include class work, quizzes, exercises from the textbooks, and online discussion posts. Assessments demonstrate overall proficiency in the SLOs.

Assessment Categories	Weight
Formative Assessments	50%
University Topics	10%
Mid-Term Summative Assessments	40%
Total Final Grade	100%

While homework is weighted as 0%, students are still expected to complete these assignments. If a student consistently fails to complete these assignments, they may be referred for disciplinary action.

There will be a final exam at the end of each session for each course.

Online Gradebook

MAIA uses an online gradebook system (MSP) to help students, teachers, and staff monitor student progress. While staff and faculty will follow up with students, each student is responsible for tracking his/her progress by logging into MSP daily. They can see their current class grades, scores earned on individual assignments, new assignments that are due soon, and their attendance records. Students can also view their discipline records. If students are having trouble with their computer, they can submit a request for computer help at the front desk or arrange to meet with Jon Schmidt (jon.s@maia.edu).

Maintaining Gradebooks

Giving students regular feedback about their progress is an essential part of an intensive language program. Two formative assessments (quizzes with a maximum of 10 points) or a recorded observation of student in-class discussion must be recorded into the online gradebook (MSP) by the end of each week (Friday) per class. The midterm (summative) assessment (reading exam, writing sample, listening exam & speaking presentation) must also be recorded within 2 business days from the time the mid-term was given. For teachers, this means entering grades and returning student work in a timely manner. More grading-intensive assignments, such as research papers, may take an additional week. Student Advisors will access the online gradebook to keep records of their advisees' progress in an Excel sheet and submit this record each month. It is therefore imperative that all teachers maintain an accurate and up-to-date gradebook for each student.

Academic Writing & Elective Classes (with a focus on the Reading/Writing SLOs)

Level	Length	Number of Timed Writings*	Number of Essays with more than 1 Draft
1	1 paragraph	1	1
2	1 paragraph	1	1
3	3 paragraphs	1	1
4	5 paragraphs	1	1
5	Multiple pages	1	1
6	Multiple pages	1	1

*The timed writing at the end of the session will be given as a performance assessment, and the writing prompt will be based on the article that students read for their performance assessment (final exam) in their Reading class.

Conference Forms

At the midpoint of each session, the student will meet individually with his/her teachers in each class to review his/her progress thus far. Teachers will record a student's proficiency in the SLOs and write comments for student improvement during the remainder of the session on an electronic conference form. During the conference, teachers will inform students of their current grades, missing assignments, absences, and areas that need improvement. This meeting gives students a chance to speak with teachers and provide feedback on the class. Electronic copies of the conference form will be sent to each student and his/her SA.

In sessions 1 & 3, during the Listening/Speaking conference, the teacher will give students a copy of their matriculation score to date.

Final Exam Schedule

(During the last week of each session - subject to change)

The last Tuesday of the Session*

9:00 - 11:00 Writing

The last Wednesday of the Session*

9:00 - 11:00 Listening/Speaking

11:30 - 12:15 Lunch

11:30 - 12:15 Lunch

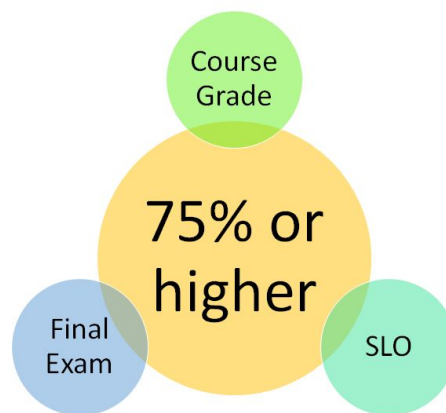
12:30 - 2:30 Elective

12:30 - 2:30 Reading

*If this schedule changes, administration will notify students via email and print announcements on the TV screen in the cafeteria and at the front lobby.

Level Progression from Session to Session

Students are initially placed in leveled classes based on their placement test scores. At the end of each session, students can progress to the next level if they meet the following requirements:



Students will have 3 grades for each class at the end of each session. These will be listed on the final grade reports.

1. Course Grade - Sum of all assignments through the session (Formative = 50%, University Topics = 10%, and Summative = 40%).
2. Final Exam - Grade on final exam (last week of each session)
3. SLO the teacher's assessment of student's proficiency in each of the student learning outcomes as listed on the syllabus. This is determined by looking at all of the evidence the student produced throughout the session.

In order to progress to the next level students must score at least 75% for 1, 2 AND 3 listed above.

Report Cards

Report Cards can be viewed electronically using MSP after the end of each session.

Academic Probation

If a student has not made academic progress in one or more of his/her classes, meaning s/he will be in the same level for a third session, s/he will be on academic probation. Please see below for the details of Academic Probation for session 3 and beyond:

1. Academic Warning - after session 2
 - A. Meeting with ESL Program Director to create individual learning plan which includes:
 - i. Mandatory Weekly Tutoring - TWO times per week for each course that the student is not making progress in (Reading, Writing, LS, Elective)
 - ii. Weekly SA Meeting - ONCE each week, the student will meet with his/her advisor to review his/her current grades/progress in all classes
 - iii. Weekly Teacher Meeting - ONCE each week, the student will meet with the teacher of the course that s/he is not making progress in for 5-10 minutes during office hours. For example, if the student is on Academic Warning for Writing, s/he will meet with his/her Session 3 Writing teacher. If s/he chooses not to attend the weekly meeting with his/her teacher, then .25 points (1/4 point) will be added to his/her absences which can result in an attendance referral.
2. Academic Probation - after session 3
 - a. If the student continues to stay in the same level in the 4th session, s/he will meet with Mrs. Brown again to update his/her learning plan.
 - b. If the student is in the same level but has made *significant* progress, s/he will be allowed to take away one of the required parts of Academic Warning
3. Academic Dismissal - after session 4
 - a. If the student still has not made progress in your level after 4 sessions, a hearing will be scheduled with the Academic Leadership Team, Director of Student Services, Nurse, SA, and teachers, and a decision will be made as to whether they will be dismissed from MAIA program.

Grade Appeal Process

Any student who believes either that an error has been made with his/her grades or that he /she has not been assessed fairly, can file an appeal. To do so, a student must submit a completed *Grade Appeal Process Form* to the ESL Program Director within one week of the distribution of final reports cards. The ESL Program Director will then hold a meeting with the teacher(s) involved, and an additional member of the Academic Leadership Team. Once a decision has been made about the grade appeal, the student will be informed of this decision electronically.

Matriculation

Twice per year (late November/late April) matriculation scores are determined for all students at MAIA.

- Each student has 6 scores for their proficiency levels in the SLOs
 - Reading Level

- Writing Level
- Listening/Speaking Level
- Elective Level
- Overall % grade from all classes in the previous session
- Overall % grade from all classes in current session
- The overall score is on a scale of 0-6 with 6 being the highest.
- 2nd semester students' matriculation scores have the following significance:
 - UMB Undergrad
 - 3.5 - 6.0 Portfolio Review
 - 101E/FYS - All credit courses (up to 15 credits)
 - D/E - 2 language courses (1 for credit) and 2-3 credit courses (up to 12 credits)
 - B/C - 2 language courses and 1-2 credit courses (up to 6 credits)
 - A/B/C - 3 language courses and 1 credit course (up to 3 credits)
 - 2.5 - 3.49 ESL Courses only
 - 0 - 2.49 ESL or No Matriculation (not ready for university)
 - UML Grad & Undergrad
 - 5.0 - 6.0 Full-Time Matriculation
 - BSU
 - 4.5 - 6.0 Full-Time Matriculation
- 1st semester students' matriculation scores have the following significance:
 - UMB Undergrad
 - 5.0 - 6.0 Full-Time Matriculation to matriculate after one semester
 - 3.5 - 4.9 MAIA + 1 Matriculation (students can take a credit class at MAIA during their second semester depending on availability)
 - 2 - 3.49 MAIA (remain at MAIA for the following semester)
 - 0 - 1.99 Possible discipline/referral meetings
 - UML Grad & Undergrad
 - 5.0 - 6.0 Full-Time Matriculation (Matriculate to university)
 - 3.5 - 4.9 MAIA + 1 Matriculation (Undergrad Only) (credit class at MAIA)
 - 2.0 - 4.9 MAIA ESL at MAIA for the following semester
 - 0 - 1.9 Possible discipline/referral meetings
 - BSU
 - 4.5 - 6.0 Full-Time Matriculation (Matriculate to university)
- After matriculation scores are calculated, portfolios for students with a full-time matriculation score are sent to UMASS Boston for review by the English department. Final decisions about level placement are then made based on their writing samples.

Students in the Delaware undergraduate, Lowell undergraduate, and all graduate programs are required to achieve the test results necessary for their program in order to matriculate as well as a Full Time Matriculation score from MAIA.

Students in the Dartmouth undergraduate program and Bridgewater State undergraduate program are required either to achieve the test results necessary for matriculation to their program of study or to receive a full-time matriculation score from MAIA.

Matriculation is determined at the end of session two and at the end of session four. Matriculation deadlines vary by university campus. Students will be notified of their matriculation status in writing from their university campus (i.e Delaware, Boston, Lowell, Dartmouth, BSU). Each student must attend his/her assigned orientation session. Should a student fail to attend his/her orientation session, his/her matriculation status may be canceled or altered. The universities retain the right to change, alter, or cancel the student's matriculation status throughout this process.

Attendance

Attendance in all classes is vital to student learning, particularly in an intensive English language program. To learn at optimal levels, students are expected to attend each class each day and actively engage in classroom activities in English. Engaging in class activities means not sleeping in class. If a student is sleeping in class, the teacher(s) will use the attendance policy shown below towards any student(s) sleeping in class. As International students, MAIA students face strict attendance policies. Poor attendance may lead to not being within status with Immigration. Under US immigration laws, students are required to attend classes. If a student fails to comply, his/her I-20 will be canceled and he/she will need to leave the US or apply for reinstatement with another F-1 program. MAIA works to avoid these situations through academic referrals, student advising and parent contact. Circumstances for which absences are excused are listed below:

1. Bereavement- A student will be given up to five (5) days of absences in order to attend funeral services for an immediate family member overseas, or to spend time with the immediate family member before s/he passes away. An immediate family member is defined as one of the following: mother, father, sister or brother, grandfather, and grandmother. It will be the student's responsibility to make up any work that s/he missed while out of the classroom including any summative assessments.
 - a. The procedure for excusing the student will be as follows: the Vice President and the Director of Student Services will receive any and all requests, make arrangements to verify, and let the student know of the decision. They will then let the ESL Program Director know about a student returning home for

bereavement and the ESL Program Director will notify the student’s current teachers of the excused absences.

- b. These absences will not be counted toward their total number of allowable absences.

The following circumstances do not allow students to be “excused” from class, but students may have the opportunity to make up missed class work by reaching out to their teacher within 24-hours of the absence:

- 2. Illness, which must be noted by the school medical professional (the school nurse).
- 3. Participation in a MAIA-sponsored trip. Students must notify their instructors before the day of absence.
- 4. If a student is taking a test outside of MAIA (GRE or GMAT), their absence will only be “excused” for the actual time of the exam. Students will need to provide a copy of the confirmation receipt to the ESL Program Director before the test date in order for the absence from class to be excused. The ESL Program Director will email teachers to inform them of any excused classes. If the student schedules the exam on a “final exam” day at MAIA, their absences will be unexcused.
 - a. The only TOEFL tests that will be “excused” are the Friday testing dates at MAIA. In these cases, teachers will be notified by a member of the Academic Leadership Team. If a student is taking a TOEFL test outside of MAIA on a Friday, the student will not have the opportunity to make up their missed work.

Our attendance policy is as follows:

Late	Absent
Arrives 1-14 minutes late	15 minutes or more late
	Leaves the classroom for more than 15 minutes

Snow Day Policy

In the event of a “snow day”, teachers will post assignments/activities on Google Classroom for students to do as well as a formative assessment (quiz) for students to complete for each of their classes. It is expected that all assignments will be posted by 10:00 am on the day of the “snow day”.

Referral Process Procedure - Absences

MAIA has put in place a referral process to track student discipline progress. The referral process begins when a student has missed a total of 5% of their courses, which includes absences and tardies. Four tardies is the equivalent of one absence. Students will not have the

option to receive “excused” absences, however, if they meet with the nurse and it is determined that they are not fit to be in class, they may be given the opportunity to make up work in the class(es) that have been missed. These procedures are put in place to support student learning. The policy can be seen below:

2019-2020 Attendance Policy

1. Attendance will be calculated as an overall value (versus class by class); however, students must maintain a minimum of 60% attendance in any individual class
2. All absences will count towards a student's percentage of missed classes
 - a. Students who are “excused” due to illness or other circumstances may be allowed to make up missed work for classes according to MAIA policy
3. Students will receive the following warnings/steps and associated actions based on % of classes attended (missed)
 - a. 1st Warning - 95% (5% missed)
 - i. Meeting with Faculty (all subject teachers) & Student Advisor
 - b. 2nd Warning - 90% (10% missed)
 - i. Meeting with the Coordinator of Student Services (DSO) and ESL Program Director
 - c. Attendance Probation 85% (15% missed)
 - i. Meeting with Vice President & ESL Program Director
 - ii. Students on Attendance Probation must maintain 90% or higher attendance in the subsequent session
 - d. A Disciplinary Hearing shall occur if a student drops below 85% in any session and will be attended by the Vice President, ESL Program Director, Director of Student Services, School Nurse (as necessary), all subject teachers, Student Advisor
 - i. Students may either attend the start of the disciplinary hearing to speak on their behalf or they may submit a written statement

Warning Level	% of Total Attendance	Actions
1st Warning	5% of classes missed (6 classes)	Student meets with all subject teachers and Student Advisor (SA)
2nd Warning	10% of classes missed (12)	Student meets with the ESL Program Director and the Coordinator of Student Services (DSO)

	classes)	
Attendance Probation	15% of classes missed (18 classes)	Student meets with the Vice President and the ESL Program Director
Disciplinary Hearing	More than 15% of classes missed (19+ classes)	Students may either attend the start of the disciplinary hearing to speak on their behalf or they may submit a written statement

Step 5 Disciplinary Hearings

Upon reaching a Disciplinary Hearing, administration will convene a disciplinary hearing. In this meeting, and prior to if someone is unable to attend the meeting, the following persons will meet to discuss the potential discipline of the step 5 student:

- Vice President
- ESL Program Director
- Director of Student Services
- School Nurse
- Student’s academic subject teachers (all)
- Student Advisor

During this meeting, those present will discuss the students’ academic progress, attendance in all four courses, other adjustment factors, mental health factors, etc. The student will also be invited to provide a written statement detailing the circumstances of his/her attendance issues, his/her learning goals, etc. The result of this meeting will be one of the following:

- Student is expelled from the MAIA program
- Student will be reduced to Attendance Probation and will be required to participate in the following:
 - Student will have a final warning letter placed in his/her permanent file
 - A copy of this letter will also be sent to the China office and student’s FERPA contact
 - Student will complete 2 weeks of mandatory after-school suspension (scheduled in coordination with the ESL Program Director)
 - After-school suspension requires the student to complete 2 hours per day for a 5 day period of supervised study hall in the Student Services office

during the hours immediately following classes. They must surrender their phone to the Director of Student Services, but may use their own computer (or one provided) to complete their homework. Students will be permitted to attend mandatory teacher meetings, credit classes, tutoring, and SA meetings during this time.

- Student will send an email by 8:30am every Monday morning to the Vice President, ESL Program Director, and the Director of Student Services outlining what s/he will do to ensure they will not be absent from or late to class.

If the student does not complete the conditions outlined above, or reaches step 5 a second time in the same class, the following will occur:

- Expulsion from the MAIA program

Referral Process Procedures – Other Behaviors

Teachers will manage discipline steps in their own classroom for any student who exhibits the following behaviors: misuse of electronics, disruption of class including sleeping, and not having a laptop in class. These actions have the following steps.

Misuse of Electronics

Offense	Actions
1st	Teacher warning
2nd	Teacher takes electronic device for the duration of class
3rd	Teacher takes electronic device and gives it to ESL Program Director
4th	Student is banned from having an electronic device with them in class

Sleeping in Class

Duration	Actions
1-14 mins	Student marked tardy for class
15 mins or more	Student marked absent for class

Non-Participation in Class (in each class per session)

Offense	Actions
1st	The teacher will explain to the student what it means to participate in class after the class has finished. The teacher will go over the expectations with the student again and make sure the student understands what is expected. A note will be documented in MSP and shared with the student.
2nd	The teacher will once again discuss with the student after class has finished regarding what it means to participate. The teacher will follow up with an email stating that this is the 2nd time non-participation has happened with the student and copy the ESL Program Director regarding the behavior.
3rd	The teacher may tell the student to leave the classroom. The student will be marked absent unexcused, a referral will be entered into MSP documenting what happened and the steps that were taken, and the student will be scheduled to meet with the ESL Program Director as soon as possible regarding the behavior. This offense will contribute to the referral process for absences.

Not Having Class Materials

All students must have all their class materials by the first Friday of each session. If a student doesn't have his/her materials by the first Friday of each session and every day of the class going forward, the following actions will be taken:

Offense	Actions
1st	Teacher warning and student allowed to get materials from their room or share with a classmate.
2 nd and subsequent	If student doesn't want to share with a classmate, then s/he will be allowed to get materials from their room and marked either late unexcused (1-14 minutes) or absent unexcused (14 + minutes) depending on how long the student is out of the classroom. This action can contribute to the referral process for tardies and absences.

Make Up Work/Late Work for Absent Students

In the event that a student misses class, he/she is responsible for contacting his/her teacher in order to find out assignments missed **within 24 hours**. Students are responsible for all work

done in class and as homework even if they are not in attendance for class. Teachers can be contacted in person or via email. Submission of completed work does not guarantee that the student will receive full credit for that assignment.

Students must have completed their homework assignments when class begins. Homework submitted after the beginning of class will be considered late. Students may not leave class to print their assignments.

If a student misses a **summative** assessment because of an absence, they will receive a 0 in the gradebook for that assessment with no chance to make it up. However, if they have seen a health professional, they will have the opportunity to make up the assignment.

Make-Up Work for Absent “Excused” Students

Students who are absent excused on a day when there is an assessment and who talk to their teacher on the day they return to class may arrange a make-up time, after classes finish for the day (or possibly during class for a speaking presentation at the teacher’s discretion), to make up an alternative yet similar assessment. If a student doesn’t ask his/her teacher to make up the assessment upon the first day of returning to class, the student will forfeit his/her opportunity to take the alternative assessment and will no longer be able to use that assessment towards showing proficiency for that particular class. The teacher will not enter a zero for the assessment, but will indicate in the gradebook that the student forfeited his/her opportunity to take a make-up assessment by the “***” sign. Only one assessment may be made up in this way.

Appropriate Behavior and Dress

An important part of the American classroom is the learning environment. If a student behaves in an inappropriate manner, he/she may be asked to leave the classroom. In this event, a phone call home may be made to parents. Students are expected to act and dress appropriately for the classroom. Clothing with derogatory, offensive, and/or lewd messages, either in words or pictures, is viewed as inappropriate and students may be asked to change. Grooming and dress must not be disruptive of the educational environment.

Food and Drink

To preserve the cleanliness of the facility, MAIA asks students to eat all meals in the cafeteria. As such, to keep MAIA clean, food and drink (except for water) may not be consumed in any MAIA classroom. Eating and drinking in class may disrupt the learning environment. Additionally, it sometimes generates waste and potential damage to the facilities, both of which make more work for the custodial staff. MAIA appreciates student cooperation in this matter. Disregard of this rule may result in a student referral.

Electronic Devices

Students are required to bring a laptop or tablet to each class. Technology can be an effective

tool for learning when used appropriately; however, abuse of technology can lead to a disruption in classroom learning. All cell phones, laptops, translators and other electronic devices should be turned off and put away before class begins. Students should place their devices in the designated technology area of each classroom before class begins. Teachers will determine when it is appropriate to use technology in the classroom. All other uses are prohibited. Students may only use approved devices when the teacher directs them to do so. If a student chooses to break this rule and misuse his/her devices in class, the teacher will confiscate the electronic device, to be returned at the end of the class. Repeated misuse of electronic devices will result in the student being placed on referral. This is highly disruptive to student learning and will result in the use of the referral process.

Academic Dishonesty

Massachusetts International Academy has a deep commitment to academic integrity and takes the act of academic dishonesty seriously. Students are expected to do their own work when taking examinations or quizzes, completing writing assignments and papers, and preparing and making oral presentations. Students are expected and required to complete their own assignments and work independently on individual tasks. In order to further this aim, MAIA utilizes the online service “Turn It In” where essays can be automatically evaluated for academic honesty violations.

MAIA defines Plagiarism violations to include, but not limited to the following:

1. Submitting as one’s own an author’s published or unpublished work (e.g. material from a journal, Internet site, newspaper, encyclopedia), in whole, in part, or in paraphrase, without fully and properly crediting the author.
2. Submitting as one’s own work or materials obtained from another student, individual, or agency without full and proper attribution.
3. Submitting as one’s own work material that has been produced through unacknowledged or unauthorized collaboration with others.
4. Submitting substantially the same work to more than one course without prior approval from all instructors involved: i.e., dual or multiple submission.
5. Using any unauthorized material during an examination, such as notes, tests, calculators, cell phones, PDAs, or other electronic or mechanical communication devices. Abuse of cellular devices with photographic capabilities and use of devices for purposes of photographing test questions or other notes and materials are also prohibited.
6. Obtaining answers to examination questions from another person with or without that person’s knowledge, furnishing answers to examination questions to another student, using or distributing unauthorized copies of or notes from an examination.
7. Submitting as one’s own an examination taken by another person, or taking an examination in another person’s place.

Faculty members will work with students to ensure that they are informed about the above honesty policies. Faculty will also teach students how to use methods of citation and the use

of resources in a legal manner. In the event that a faculty member believes that a student has violated the plagiarism policy, the faculty member must notify the student in writing. The faculty member will also meet with the student and the appropriate administrator as necessary.

One of the following consequences may be used in cases of Plagiarism violations:

- Step 1: Written warning from the teacher, Student Advisor is notified
- Step 2: Meeting with ESL Program Director and Student Advisor
- Step 3: Report to university campus and university disciplinary action

Academic Dishonesty in Assessments

If a teacher suspects a student of cheating during an assessment, please follow the procedure below:

1. Give student verbal or non/verbal cue to let them know they are being observed
2. If the behavior continues, move the student to an alternative desk/area
3. If the behavior still continues, inform the student when they hand in their test that you will schedule a meeting about their behavior. Follow the policy below for appropriate steps.

Offense	Actions
1st	Teacher meeting and recorded in MSP
2nd	Meet with teacher and ESL Program Director, recorded in MSP, 0 for assignment
3rd	Meet with teacher and Vice President, recorded in MSP, 0 for assignment
4th	Report to university, summative assessments taken separately

Life at Massachusetts International Academy (MAIA)

MAIA’s faculty and staff strive to create a home away from home for students new to the country. With many resources at hand, MAIA is able to host events for student entertainment, provide tutoring and test prep help, and assist students in becoming comfortable in a new environment.

Important Locations

The Front Desk

The Front Desk is a resource for helping students with their non-academic day-to-day needs. Students may have their room cards reprogrammed here if they are not working properly, or if a student becomes locked out of her room. With a prior appointment confirmed with a Student Advisor at least 24 hours in advance, front desk staff will allow students to use the the KTV room. Students can also use their IDs to rent sports equipment and board games. Guest check in and car registration are mandatory, and should also be completed at the front desk.

Front desk staff members will assist students with daily issues but are not permitted to share student room numbers.

Student Advisor Office

The Student Services office is the heart of the campus community. Services provided in the office include mail pickup room card replacement, academic advising, event signups, and more. Student Advisors, as well as the Coordinator and Director of Student Services, are located here and are available to assist students by appointment or walk-in as time allows. The office is staffed from 8:00 AM to 6:00 PM on business days, and from 10:00 AM to 6:00 on weekends and most holidays..

Nurse's Office

The Nurse's Office is located in B206. The school nurse is available from 7:30AM to 3:00PM Monday-Thursday and 7:30am-12:30pm on Fridays to assist students who are feeling ill or otherwise unable to attend classes. The school nurse will meet with the student and confirm symptoms. Following this meeting, the nurse will either give the student over the counter medicine or assist the student in making appointments with a local health professional. A student may only be given the opportunity to make up work due to missing class with permission from the school nurse.

Student health and safety is our top priority. If the nurse is not available, students should go to the Student Services office from 8:00am-6:00pm Monday-Friday and 10:00-6:00 Saturday-Sunday. After office hours, students should call the student advisor on call phone (508-494-8531) in case of emergency.

ATM & Change Machine

The ATM is located near G Door, near the TOEFL test center. The change machine is in the laundry room and exchanges American bills into quarters for use in the laundry and vending machines. The change machine accepts \$1, \$5, \$10 and \$20 bills only.

Testing Center

MAIA has its own TOEFL testing center on campus. Students can reserve a seat for testing on <http://www.maia.edu/toefl-testing>. Once this form is submitted, the student will be contacted by the Coordinator of Student Services to complete the test registration process.

Computer Lab & Library

The computer lab is made available to students from 24 hours a day in room C107. Students may use these computers to print no more than 25 pages at a time. There are two black and white printers and one scanner. If a printer is out of paper or stops functioning for other reasons, students should contact the front desk attendant and await assistance. Students should not attempt to change paper or toner. Operators of the computers need to be aware that at midnight, data is automatically deleted; therefore students should never leave important data on a computer. If a student needs to print in color, he/she request help from the teacher of the course that requires color printing.

A teacher's computer will be at the front of the lab. This is not to be used by students. The computer lab is monitored 24/7 by security cameras; if it is observed that abuse of the equipment has occurred, the user may be banned from the computer lab. Students are not to use this room during class time unless they have obtained permission from a teacher.

The MAIA library is located in the C building in room C-112. The library houses a number of books and magazines to read for relaxing, practicing English, studying for TOEFL, SAT, GRE, GMAT, learning about Boston, and more. Students can check out library materials and are held responsible for bringing them back on time. The library is open 24/7.

Recreational Facilities

MAIA offers a full service facility for students including many areas for rest and relaxation. There is a community TV lounge, student lounges, ping pong tables, a KTV room, a dance room, and a billiards room. The campus also boasts outdoor and indoor sports facilities including tennis courts, a basketball court, and a soccer field. Students can borrow basketballs, soccer balls, and billiards equipment from the front desk. It is important that the MAIA community works together to create a clean and healthy environment. In light of this, it is the responsibility of all students and staff to keep recreational areas clean and neat and to follow all guidelines as posted. If any recreational facilities are found to be misused, they will be closed for 24 hours.

Two student lounges are available for student use located on the 2nd Floor of the West Wing and 2nd Floor of North Wing. These rooms contain a TV, refrigerator(s), and couches for student use and are open 24 hours a day. Students should remember that these are public areas and that it is their responsibility to keep them clean. The refrigerators will be completely cleaned out every 2 weeks.

Vending Areas

Vending machines are available in the east and north wings of the building; however, they are not stocked or maintained by MAIA. Students may request items to be included in the vending machine, but these requests are not guaranteed to be fulfilled.

Laundry

Coin or credit card operated washers and dryers are available in the North Wing 1st Floor. Courtesy should be exercised by all residents during use, since many people share these machines. Residents should not leave laundry unattended. Any missing items should be reported to the Student Advisor office or security. MAIA is not responsible for any damaged or lost articles, and care should be taken when using the laundry facility. Washing clothes in bathrooms is prohibited, and doing so will result in the student being written up and receiving demerits, in addition to being charged for any damage caused. You may track the status via an online website, which is posted in the laundry room and can be accessed using this link <http://goo.gl/18vSwi>.

Student Services

Activities

Extracurricular activities are an integral part of MAIA's mission. Run by student advisors, these activities help ease students' acclimation to American culture. Trips range from visits to local schools to bowling or skating. Each event allows students to experience American culture firsthand. Weekday activities are usually held on campus and include events such as decorating Christmas ornaments, going on short hikes, or decorating cupcakes. On weekends, students can enjoy more lengthy events such as shopping at the popular Wrentham Outlets, apple picking, or visiting the Eastern States Exposition (Big E).

Student Clubs

MAIA offers an array of clubs that not only extend students' education outside of the classroom, but also provide an opportunity to interact with advisors, teachers, and classmates while doing something enjoyable. Club offerings include basketball, soccer, badminton, ping pong, student government, dance and many others. A club fair is held at the beginning of each semester for students to learn more about these clubs. Students can start attending a club at anytime they want and do not have to commit to an entire year or semester. Students may also create and run their own clubs. Any student who is interested in creating a new club should see their Student Advisor for assistance.

Student Advising

Each student will be assigned a Student Advisor who will assist him or her in his/her acculturation and matriculation processes. Advisors will meet with students individually and in groups to discuss issues such as grades, campus visits, college applications, test strategies, social adjustment, residence life, and more.

Students are required to attend at least one individual advising meeting with their advisor each session. Students will be notified by their student advisor regarding how to sign up and attend their one on one meetings. Students can also arrange to meet with their student advisor any time by contacting him or her in person, or via email. There are also regular group advising meetings and workshops to discuss general topics including housing or academics at university.

The Loop Bus

The Loop Bus is the transportation service provided by MAIA throughout the week. The bus for brings students to various locations throughout the greater Marlborough area and Boston. Students can go to the local shopping mall, restaurants, grocery stores, banks and Boston Chinatown. The transportation is both a pickup and drop off service. Schedules are available for students in the student advisor office and posted at the front desk. While we strive to keep a regular, consistent schedule, the loop schedule can always change depending on vehicle availability. Students will be notified via email and postings at the front desk.

Students can sign up for the loop using a link in the MAIA weekly, an electronic school

publication distributed weekly via email. At approximately 3:00 P.M. every Tuesday, an issue of the MAIA Weekly will be sent out to all student email addresses. At the bottom of the page, students will find a link to a loop bus sign-up sheet. the first students to sign up will be given priority. STUDENTS MUST PROVIDE THEIR MAIA EMAIL ADDRESS WHEN FILLING OUT THE FORM.

[MAIA Loop Schedule](#)

GRE/GMAT Transportation

MAIA will provide transportation for students who need GRE or GMAT testing. Requests for transportation must be made at least two weeks ahead of time. Last-minute requests are not guaranteed. See your Student Advisor for more information.

MAIA Website

Our website Maia.edu is a valuable resource that connects and expands the campus community. Updated weekly by student advisors, the website provides content that assists students in navigating Massachusetts International Academy and the surrounding area. In addition, the homepage features bi-weekly blog posts that inform students about upcoming events and review past events. An academic calendar of holidays, test days, and other important events are frequently updated on the MAIA webpage.

Social Media

MAIA staff keeps up-to-date Facebook, Instagram, and LinkedIn pages to provide activity and feedback forums for students. Students should check these frequently to find out what is going on on-campus and to make respectful suggestions to staff.

Residence Life

Dining

Meals at MAIA are provided by an in-house staff that serves Chinese, American, and international cuisine. Breakfast entrees may include French toast, scrambled eggs, pancakes, and waffles. Lunch and dinner entrees may include chicken, fish, beef, pasta, and various Chinese-style stir-fry dishes.

It is expected in American culture that students form an organized line while waiting for their meals. Students must wait in line with their peers and MAIA staff members in order to receive their meals. The cafeteria is open and available during the times listed below.

Meal Times

Monday-Friday

Breakfast: 8:15-9:00am

Lunch: 12:20-1:00 pm

Dinner: 6:00-7:00pm

Saturday and Sunday/Holidays

Brunch: 10:30 am-12:00 pm

Dinner: 5:00-6:00 pm

Food is to be consumed in the cafeteria area. No cafeteria items (plates, bowls, cups, utensils and chopsticks) may be taken to student rooms or classrooms. These policies are important in dissuading animals and insects that would otherwise be attracted to student rooms by food left out. If cafeteria items are found in student rooms, there will be a \$20 charge assessed to their account.

Special Dietary Needs

Dietary requirements due to illness, doctor's orders, or religious reasons may be accommodated on a limited basis by contacting the school nurse.

Student Mail

Mail is delivered Monday through Saturday. Students may pick up their mail and packages Monday and Wednesday-Saturday from 2:30 to 3:30pm, and 4:00 to 5:00 on Tuesday in the Mail Room adjacent to the SA Office. Students will receive an email when a package has arrived. Only the person to whom the mail is addressed may pick it up. When students leave MAIA, they must provide a forwarding address on the exit survey completed by each student.

Addressing mail:

English Name Given Name Family Name

Room Number

280 Locke Drive

Marlborough, MA 01752 USA

If the mailroom receives a package or mail for a student no longer at MAIA, that student must come pick up the mail or have a friend retrieve it for them. If a friend picks up their mail the student who has ownership of the mail must send an email to maiamail@maia.edu stating which friend can pick up the piece of mail.

Example request for friend to pick up mail:

To: maiamail@maia.edu

Hello,

Can my friend, Jack Zhang, please pick up my mail from bank of america?

Thank you,

Suzy

Cleaning Services

It is the responsibility of every resident to clean up after themselves in public areas like the

hallway, lobby, and restroom. Students are expected to keep their room clean and organized. Limited cleaning services are provided to student rooms twice weekly. It is important that students do not leave items on the floor and that students keep food, hair, tea, and other objects out of the sink and bathtub drains. If students are unable to keep a clean room, free of mold, damage, and trash, they may be subject to a fine. Should a student need a specific housekeeping request, they can fill out a housekeeping request form at the front desk.

Recycling/Trash Disposal

Students in any room may be fined for the improper disposal of trash. Large public trash cans are available on each floor. Large items should be taken to the dormitory hall's trash cans. If trash is full it is the student's responsibility to share this information with MAIA staff. It is not permissible to leave trash in any other area. Housekeeping is not responsible for any trash left outside a student's dormitory or in the hallway. Students could be subject to a fine if trash is found outside or near their dormitory door.

MAIA strives to provide students with the healthiest environment possible. As such, MAIA staff strongly encourages recycling and energy efficiency in order to make our community a more green environment. Recycling bins are located on every residence hallway. Students should pay attention to the printed signs on the bins to know which to use for paper waste, plastic, metal cans, etc. Littering is a violation of Massachusetts State Law. If a student is seen leaving any trash on the grounds of MAIA, including cigarettes, they may be subject to a fine. Cigarette disposal bins are located 25 meters from the building at each exit door.

Maintenance

General building and equipment repair needs should be reported to the maintenance staff by filling out an online [Maintenance Request Form](#). When reporting a maintenance concern, the maintenance or custodial staff are granted permission to enter the student's room to make the repair. An on-site maintenance staff cares for common areas of the campus. Most maintenance requests are performed at no cost to the resident. Certain requests, including damage to dorms, may result in a fine. The following problems should be reported immediately: discharged fire extinguisher, non-functioning smoke detector, pipe leaks, broken tile or cracked grout and ceiling or wall leaks.

Housekeeping vs. Maintenance

Housekeeping	Maintenance
Trash	Anything broken!
Vacuum	Including: Problems with your sink or bathroom, problems with your heat or A/C, chairs, drawers, bedside table, towel rack, closet doors, or lights in the room that are not working, dim, flickering or just need to be replaced.
Missing: bedding, furniture	

Internet/WiFi

WiFi is available throughout the facility. Students should log into either the MAIA or ATRIUM networks. None of these require a password and should be accessible to all. It is important that students keep the following rules on appropriate internet use in mind:

- The Internet is not to be used to access or to disseminate illegal, objectionable or obscene materials; to engage in any conduct, which may be considered to be inflammatory, abusive, or harassing; nor to conduct personal business for profit.
- Students are prohibited from accessing adult-oriented sites.
- Users are expected to respect copyright and all other intellectual property rights. Inappropriate use may constitute fraud, plagiarism, or theft.
- Users are responsible for checking for viruses. MAIA is not liable for any damage to users' computers caused by files downloaded from the Internet or by the actions of other students on the network.
- To insure the best overall network performance, network traffic will be monitored. MAIA will take appropriate action if any device causes traffic problems that interfere with the business of other students/staff. If, in the course of monitoring network traffic, information which may have adverse legal implications for MAIA is discovered, it will be reported to the appropriate authorities.
- Devices that are deemed to cause radio interference with MAIA's WiFi equipment may be confiscated by the IT department and returned at the end of the school year\graduation.
- Users may not download and/or use tools that are normally used to assess security or to attack computer systems or networks (i.e. password "crackers", vulnerability scanners, network sniffers, etc.).
- Users will limit downloads of movies or other large files so that there will be no disturbance in the internet for other users.
- Users are limited to no more than 300 open connections during internet use.
- P2P functionality has been disabled to ensure faster connection for all students.
- Students should not operate their own router or access point device, unless approved by IT. If a router is found in a student's room, it will be confiscated.

Reserved Time for Network and Technology Maintenance

The Information Technology department at MAIA occasionally needs time to limit access to the Internet so that maintenance to network systems can be performed. This maintenance is done with the goal of helping improve network performance, speed and overall availability. Times reserved are:

- Tuesday and Wednesday 6:30am to 7:30am for all of the building.
- Tuesday and Wednesday 3pm to 4pm for all of the building.
- All weekdays during class hours for the dorms only.

The IT department may or may not use all reserved maintenance times and Internet access

may continue to be available. However, students should be aware of these times so they can plan accordingly (these times are implied and a separate notice to students may not be provided). If students are enrolled in a "hybrid" class during a period of network maintenance, they may move to the Core (C) building in order to use the WiFi during a dorm only outage.

The IT department may also schedule network maintenance that involves Internet outages outside of these listed times. Students should receive notice from Student Services or the IT department with more information. MAIA will generally avoid these occurrences and will only do so if it urgent to the proper functioning of MAIA's systems.

Lastly, there are factors outside of MAIA's control that may lead to an Internet outage, for example: weather, power outages and the company that provides MAIA's Internet may also have issues. For these occurrences, it is not possible to have advanced notice that this will occur. If MAIA staff learns that the outage may last a long time, we will attempt to keep the students informed of the situation.

Student Support Staff

Student Advisors

Student Advisors (SAs) are MAIA employees who live and work with students. Each hallway will have at least one staff member in residence. These employees are responsible for creating a community which encourages engagement, involvement, participation in recreational activities, and learning among students. SAs are available to answer student questions, assist students in understanding American culture and education, help with activities, and be a friend and mentor to students. At least one SA will be on duty at all times for assistance. The SA Office is open from 8:00AM – 6:00PM Monday through Friday and from 10:00AM - 6:00PM Saturday and Sunday. A Student Advisor (SA) will be on call 24 hours per day and can be reached at 508.494.8531 in case of emergency.

Security

Student safety is our top priority. In addition to the Student Advisor on call, security is on patrol from 4:00pm-8:00am Monday-Friday and twenty-four hours a day Saturday-Sunday. Security can be reached from student rooms by dialing "0" from the student room phone or by calling 508.494.3562.

Maintenance

Maintenance is available twenty-four hours a day for emergency situations. Students who have any non-emergency issue with their room should fill out an online [Maintenance Request Form](#). Maintenance will respond to these needs within 24-48 hours. If the maintenance request involves an inability to connect to the internet, students are encouraged to visit the IT Department in room B-210 or fill out the [IT Technical Support form](#) in addition to the Maintenance Request Form.

IT Coordinator

The IT Coordinator oversees all technology at MAIA in the classroom and in the dormitories. IT Requests can be made at the front desk if there are issues with the WiFi or other technology related problems. Other technology related problems include; TV is broken or reads “no signal,” remote not working or phone provided in room is not working. The IT Coordinator is located in B-210.

Housing at MAIA

Student Rights and Responsibilities

Students in MAIA housing possess specific individual and group rights. With these rights, residents have responsibilities to ensure the same rights for other residents. Housing personnel educate students regarding these rights and responsibilities and use them as a guide in making decisions regarding student health and behavior. The following statements define minimal expectations regarding these rights and responsibilities.

Students have the right...

- To have reasonable access to their living accommodations based on a published schedule of occupancy
- To live in a clean and secure environment
- To access facilities and programs that support the pursuit of academic success
- To have access to written copies of MAIA housing rules and regulations
- To the respect and safety of personal property
- To study without interruption or interference
- To be free from unreasonable noise
- To be free of intimidation or harassment
- To express themselves freely within established guidelines
- To expect enforcement of housing agreement/contract
- To have direct access to staff who provide assistance, guidance, and support as needed
- To host guests, within established guidelines
- To enjoy individual freedoms regardless of race, ethnicity, gender, national origin, disability, age, religion, sexual orientation, or political affiliation
- To have access to individual and group social, educational, and developmental opportunities in their living community

Students have the responsibility...

- To adhere to rules and regulations
- To comply with reasonable requests made by staff, school officials, or fellow residents
- To meet payment schedules for room, board, and other required housing fees
- To monitor and accept responsibility for behavior of guests
- To report violations of rules and regulations to appropriate staff
- To respect the rights of others, as stated above
- To respect the diverse backgrounds and interests of others who are different from them

- To treat others in a civil manner and manage conflict in a mature manner
- To be serious in their academic pursuits
- To participate actively in self-governance
- To express themselves individually, or by association with groups
- To contribute positively to the community by participating in educational and developmental activities
- To permit immediate access to their room when Student Services staff reasonably believes there to be an emergency or imminent life, health, or safety issue that requires prompt attention

Check-in

Every resident must register with MAIA staff upon arrival. As part of check-in each student will complete and return a medical questionnaire, an online registration form, and copies of immunization records/health records and all immigration documents will be taken. Students will also receive any other important information including their dorm room key card.

Furnishings

Furnishings provided must remain in the dorm room. If students would like an item removed or added to his or her room, he or she must fill out a [Housekeeping Request Form](#) online on the MAIA website.

Each resident is provided with:

- extra-long twin bed and mattress or standard full bed and mattress with bedding
- desk and desk chair
- closet space
- dresser space

Each room also has:

- mirror
- network connection access
- window curtains
- HD television & remote
- trash basket
- at least one moveable light/lamp
- AC/Heating

Air Conditioning/Heating

All student rooms are adequately and appropriately heated. Unless provided by an authorized staff member, no space heaters are permitted. All air conditioning/heating units (PTAC) have a range of temperature from 68 to 74 degrees Fahrenheit. Units will turn off automatically if the room window is opened. All air conditioning/heater units must be turned off before leaving the room.

Electrical Appliances

Electrical appliances used for cooking are prohibited. Refrigerators less than 2.5 cubic feet and energy star qualified are allowed in student rooms. Tea kettles with automatic switch off are also allowed.

Student electrical use should not exceed that which can be provided by one surge protector strip per electrical outlet. Use of multiple socket plugs, placing extension cords under carpeting, and direct splicing into the electrical outlet is prohibited and can cause power to be shut off to the room. However, UL-approved surge protection strips are encouraged and recommended.

Decorations or Alterations to Room

Students are not allowed to decorate any room wall or other surface with paint, wallpaper, paneling, contact paper, or any other form of permanent material. If a student believes walls need repainting, he/she must complete a [Maintenance Request Form](#) online. The maintenance department will determine if such work is needed.

Students who wish to personalize their rooms must exercise good judgment to ensure their personal safety as well as the safety of others living in the complex. The following guidelines should be observed:

1. Flammable materials should not be kept in resident rooms.
2. Construction, decoration, or arrangement of furnishings in a manner that hinders easy exit from a room is not permitted. No obstacle should prevent a door from completely opening. The arrangement of the room furnishings must not require maintenance personnel or roommates to lift or move heavy furniture in order to work on equipment or exit the room.
3. Decorative items and other paraphernalia such as cloth, fish netting, paper, parachutes, or any other highly combustible material may not be hung from the ceiling or from other overhead room structures.
4. Open flame decorations (i.e. candles, oil lamps, and incense) are prohibited.
5. Decoration on the outside of the room door or the room's window is permitted if it is not offensive or objectionable to the hall community, is not in violation of MAIA guidelines, is not a fire hazard, and if the adhering material(s) do not cause damage.
6. Nails should not be driven into the walls or furniture. Decorations may be hung with double-sided tape. If there are questions, see a Student Advisor.
7. Roommates should agree on the decorations in their room.

Routine Health and Safety Inspections

Student Advisors conduct periodic room inspections to monitor cleanliness and to ensure that safety rules and regulations are being followed. Room checks will be conducted once a month with students receiving 24 hour notification prior. Student rooms with frequent health or safety violations may have inspections conducted randomly and/or without notice. Any forbidden items found during inspections could result in confiscation and disciplinary action.

Students are expected to keep their rooms sanitary and safe. Inspections will be for unsanitary

conditions (accumulated trash and food or cleanliness of bath) and other violations. If a room does not meet health and safety specifications, the occupants will have *twenty-four (24) hours* to correct the situation at which time another inspection will be scheduled.

Damages

Students will be held financially responsible for any damages, lost property, or unusual repair to their rooms caused by accident, neglect, or intent. When more than one resident occupies the same room and responsibility for damage or loss in the room cannot be ascertained by MAIA staff, costs will be assessed and divided equally among the room's residents if individual responsibility cannot be determined.

Residents must sign a room condition report when they check into their room. This report will record in detail the condition of the accommodation at check-in time. Residents also are liable for any and all damage caused by a guest during the course of a visit. Please Repair and Replacement Costs List below.

Repair and Replacement Costs List

Item/Description	Price	Item/Description	Price
Armoire Damage	\$600	Missing Remote	\$10
Bathroom Mirror	\$150	Night Stand Damage	\$100
Bathroom Sink Broken	\$200	Paint	\$40/gallon
Bathroom Tub Broken	\$500	Phone	\$35
Bed Frame	\$200	PTAC Unit Damage (grill)	\$100
Carpet Replacement	\$750	Screen	\$200
Cleaning	\$250	Television	\$140
Closet Damage	\$150	Vanity Damage	\$50
Desk Damage (attached to wall)	\$50	Vanity Mirror	\$200
Desk Damage (built in)	\$50	Wall Damage	\$200+
Drapes	\$100	Writing/Painting on walls	\$100-\$200
Electrical Outlet	\$25	Total room paint	\$500

Storage

Storage is available for students that will not be living at MAIA during the summer and will be moving (to another school) upon their return. Students may store a maximum of two boxes in the storage room. Boxes are available for \$3.00 or two for \$5.00 in the Student Services Office. All items must be removed within 30 days of the start of the next semester. Students must email advisors@maia.edu to schedule a time to claim their belongings. Items not removed

within 30 days from the start of the next semester are considered a donation.

Room Check Outs

If a student is leaving MAIA permanently for any reason, he or she must make sure to check out of his or her room prior to departure. If this is not done, the student may be subject to additional fines and financial responsibilities. Students must notify MAIA staff 72 hours in advance of their planned check out. Staff will then assign a check out time for the student at which time he/she must have his/her room clean and ready for departure. Should any student fail to check out of his or her room he or she will forfeit any money due in refunds and be held financially responsible for any damages.

Safety/Security

It takes a collective effort to ensure a safe and secure environment. Students play a major role in assuring the safety of the school. Each student must realize that the MAIA community is not immune to safety or security problems. Students and staff must make an effort to be aware of what might be happening around them and report any suspicious activity to a Student Advisor or other staff member.

Many safety concerns can be alleviated by taking precautions. The cooperation and commitment of all students will help keep the MAIA community as safe and secure as possible. The MAIA front desk is staffed 24 hours per day, seven days per week. Security is on duty Monday to Friday from 4PM-8AM and 24 hours a day during weekends. The front desk is an important security checkpoint for those on campus as well as any facility guests. Guests must always enter through the front door.

Fire Response

In the event of a fire, students should exit the building as quickly as possible. All students **must** exit the building when they hear a fire alarm. Students may not reenter the building until the fire department has confirmed its safety.

During Class

Every classroom has an evacuation map on the wall. Please take a look and know where your classroom's exit is and where to go when you hear a fire alarm ring. When you hear the fire alarm, teachers will direct students in their class to leave the room immediately. Do not attempt to gather your belongings. You should leave everything in the classroom.

Please follow the evacuation route on the evacuation map from the current classroom. The goal is for everyone to leave the building quickly!

For C Wing: Everyone will go to Parking lot C.

For B wing: Everyone will go to Parking lot G lot by the tennis courts/sports field.

Teachers will take attendance for that particular class period. Do not leave your class or your

teacher. Students are not allowed to smoke during a fire drill. If you see someone smoking, please tell the person to extinguish it. Please make sure you stay in the parking lot and away from the building!

After Class

All students must exit the building as quickly as possible and gather in the closest designated meeting location (G lot or C lot). Do not attempt to gather your belongings. All students must check in with an SA in G lot or C lot as soon as possible. Please make sure you stay in the parking lot and away from the building! Students are not permitted to reenter the building until they receive the OK from the fire department or a Student Advisor.

Map of Meeting Locations



Guests/Visitors

All guests must be signed in at the front desk. Guest(s) may be in the MAIA building according to the following schedule:

Monday-Thursday	2:35 pm - 11:00 pm
Friday	Beginning at 2:35pm
Saturday	All day/night
Sunday	Until 11:00pm

Friday & Saturday Night	1 Guest (maximum stay 2 nights)
Holidays & Vacation	1 guest (maximum stay 3 nights)
Sunday - Thursday Night	No Guests Allowed to stay Overnight

Government-issued identification (ID) (state-issued license, passport, etc.) is required for guests to sign in. This ID will be copied by the person on duty at the front desk. The student host must accompany his or her guest at all times, and hosts are responsible for the actions of his or her guests. Guests must abide by all policies that residents must follow. Students will be given one warning for violation of the guest policy. If they are found to violate any portion of the guest policy for a second time, guest privileges will be revoked for thirty (30) days. If a student violates for a third time, guest privileges will be revoked for the remainder of that semester and the authorities will be notified if they return to campus again.

Vehicles/Parking

If a student would like to park a vehicle on campus, he or she must register the vehicle with the Office Assistant at the front desk. The registration process includes giving information about the vehicle, receiving a parking permit and leaving a copy of the students' license for MAIA records. If it is found that a student is parking a vehicle on campus without registering the vehicle, the student will be asked to move the vehicle. If the student refuses to move his or her vehicle, the vehicle will be towed at the owner's expense. If this continues to be an issue, the student will face disciplinary action, up to and including inability to park on campus and expulsion from MAIA.

All vehicles must be parked in designated parking lots with painted parking spots. Vehicles found parked in any other area are subject to be towed.

If a student will be hosting a guest overnight who has his or her own vehicle, this vehicle must be registered at the front desk. The guest will receive an overnight parking pass that must be visible on his or her vehicle at all times. If a vehicle does not have a visible parking pass, it could be towed.

Dangerous or reckless driving will result in loss of parking and driving privileges. This decision is made by the Director of Student Services and cannot be appealed. MAIA reserves the right to "boot" cars, tow cars, and prohibit cars from campus as necessary.

Students may keep their vehicle at MAIA during summer break. In order to do so, students must give advance notice to the Director of Student Services. Students leaving a vehicle on campus during summer break must leave a car key in the Student Advisor Office and give permission for the vehicle to be moved if necessary.

Lost and Found

Massachusetts International Academy is not responsible for any lost or stolen items. Students

should first check the lost and found at the front desk if they lost an item. Any theft or loss should be reported immediately to the Director of Student Services Monday through Friday, 8:00AM – 4:00PM) or a Student Advisor (nights and weekends). The student will then fill out a Massachusetts International Academy [Lost Item Report](#). This report will include the time and date the item went missing, value, location and detailed description (make and model, etc.) of the item that has been misplaced. Massachusetts International Academy will assist students in attempting to locate any lost items. If students do not report lost or stolen items right away, MAIA cannot be held responsible if they are not located.

Students are responsible for all of their belongings throughout their time at MAIA. If lost items include debit/credit cards, phones or anything else containing private information, staff will assist students to call and put a hold or cancel their accounts. Students are reminded not to leave their belongings, including laptops, unattended in any lounge, study room or classroom.

Roommates

Roommates may develop a lifelong friendship. Learning about each other and living with differences can benefit both roommates. Roommates who are thoughtful and considerate are the most successful. No two people are exactly alike, so some differences are normal. If your living situation is uncomfortable, staff members can help; Student Advisors (SAs) are available to offer guidance. SAs can help mediate conflicts that arise between students who have different habits or lifestyles. Before conflicts arise, though, students can help to foster a harmonious living space by adhering to some simple guidelines:

- *Cleanliness Expectations:* Make an agreement about who cleans what and when. Divide all the cleaning responsibilities. If someone isn't doing his or her part, don't wait around for a change.
- *Borrowing and Sharing:* Find out how both roommates feel about lending things to others. This can include items such as clothes, money, stereos, cars, etc. Some people don't mind lending things to their roommate, but do mind lending to other people. Find out, and let each other know.
- *Sleeping:* Discuss anticipated bedtime, darkness in the room, music and video volume, temperature in the room.
- *Studying:* Discuss study time expectations including noise from music, video and computer games being allowed on or off during this time.
- *Communication:* Always strive to keep the lines of communication open. Listen. Chances are good that if something is bothering one roommate, it is also bothering the other roommate. So talk about it and be tactful in conversation, respecting each other's opinions.
- *Visitors:* Find out what the visitor situation will be like. If one roommate has friends who stay up late or socialize when the other would like to sleep, they may be in a situation where a compromise will have to be negotiated.
- *Get to know each other:* Roommates should spend time together so that they will get to

know each other better. This will be helpful when and if problems arise later. Find out what common interests and build on them.

- *Music*: What kind of music does each roommate prefer, and at what volume? What kind of entertainment/activities does each roommate enjoy? Have students ever shared a room before, perhaps with a brother or sister?
- *Respect*: Respect each other as an individual.
- *Other interests*: Make other friends, too, and get involved in some activities that are interesting.
- Most importantly, realize that roommates must share and communicate differences. If one person tries to make another conform to his or her own style, it usually causes bad feelings. Think of rooming with another student as a household and agree on conditions in which both can live comfortably.

Roommate Conflict

Any student wishing to move his or her room as a result of a roommate conflict should first speak to their Student Advisor. The Student Advisor(s) will assist in a mediated conversation to develop an action plan and mutual agreement between the roommates. The roommates and Student Advisor(s) will meet two weeks later to determine whether improvements have been made. If improvements have not been made, the Director of Student Services will meet with the roommates and Student Advisor(s) to find a solution up to and including the possibility of a room change for one or both students. Single rooms may not be available to change into. The student will then be ineligible for all future housing change requests.

Below is the procedure for mediating roommate conflict:

1. Students must talk with their SA one on one
2. Students must talk with their SA, roommate, and roommate's SA to develop an action plan and mutual agreement between the roommates.
3. Students have 2 weeks to show progress
4. If there have been no improvements, the DSS will meet with the roommates and SA(s) to find a solution.

Room Changes

Within one month from the start of each semester students will have the opportunity to request a room change. Interested students must complete the Room Change Request form by the date and time requested to be considered. The Room Change Request form will be sent by the Director of Student Services via email. Room changes are not guaranteed and will be handled at the discretion of the Director of Student Services. Students moving from a double to single will see an increase in cost. Students moving from a single to double will receive a refund. Room change request decisions are final and cannot be appealed. If a student changes his or her room without permission, he or she will be fined and moved back to his/her old room.

Financial Responsibilities

It will be the responsibility of each student to fulfill all financial obligations to MAIA. This includes any tuition payments, disciplinary fines and damage charges. In the event that a student does not fulfill his or her financial obligations, it is the right of MAIA to withhold that student's I-20/SEVIS status. If a student does not complete all payments prior to his or her exit of MAIA, the school may be obligated to cancel his or her I-20.

Tuition

Each student is responsible for paying tuition in a timely manner. Prior to arriving at MAIA students should have paid their full tuition amount.

Within thirty (30) days from the beginning of the student's arrival semester he or she must complete all payments to MAIA. Failure to complete payments in a timely manner will result in the student's expulsion from MAIA.

Refunds

In the event a student leaves prior to the completion of the program, the tuition and fees refunded will be subject to the dates of attendance. Students will be refunded as follows from the academic start date as listed on the student's I-20:

Within one week	90% refund of academic year fees
Within two weeks	80% refund of academic year fees
Within three weeks	70% refund of academic year fees
After three weeks to the end of first semester	All second semester fees

Conversely, if the Student has not paid his/her fees but wishes to leave the program, the Student will be responsible for the following payments from the academic start date as listed on the Student's I-20:

Within one week	10% refund of academic year fees
Within two weeks	20% refund of academic year fees
Within three weeks	30% refund of academic year fees
After three weeks to the end of first semester	All first semester fees

Should a student choose to discontinue studies after this period he/she will be ineligible for

any refund.

Violations

Disciplinary Action

All students are expected to adhere to the rules and regulations listed in this handbook as determined by the administration, staff and faculty of MAIA. Violations will be processed through a demerit system. In a demerit system, each violation carries a different point value. As the year continues, students can accumulate points leading to more serious fines and discipline. **Students will be responsible for paying a \$50 fine per demerit point earned.** All student fine payments will be used to supplement student activities and the MAIA community. **All demerits and fines will apply to each individual student in the room at the time of the violation.**

- 5 demerits: a phone call home will be made to explain to parents the severity of the situation and the next steps in disciplinary action.
- 10 demerits: will result in a phone call home and a 5-day after-school suspension period.
- 15 demerits: the student will face more severe punishments up to and including expulsion from Massachusetts International Academy.

If a student receives after-school suspension as a result of 10+ demerits, (s)he will be required to complete 2 hours per day for a 5 day period of supervised study hall in the Student Services office immediately following classes. They must surrender their phone to the Director of Student Services, but may use their own computer (or one provided) to complete their homework during their after-school suspension. Students will be permitted to attend mandatory teacher meetings, credit classes, tutoring, and SA meetings during this time.

Theft

Most thefts on campus are crimes of opportunity. Therefore, students are encouraged to keep doors and windows locked, not to prop exterior doors and not to leave belongings unattended. Theft or destruction of MAIA or personal property constitutes a violation of MAIA regulations and potentially a criminal offense. MAIA may report theft or destruction of property to appropriate law enforcement authorities.

Students are encouraged to protect their personal belongings by labeling them and retaining the serial number, make, and model information in a safe location. Students who are victims of theft or vandalism must file a report with the Director of Student Services immediately. MAIA accepts no responsibility for lost or stolen items.

Weapons

No person, other than a law enforcement officer and regardless of any license obtained by such person may enter or remain on school property while in possession of any of the following:

- a firearm; an air, BB or pellet gun or pistol; a Nerf or toy gun; mace or a capsicum product; a bow or crossbow; a billy club, nightstick or police baton; nunchucks; a replica

firearm, handgun or shotgun, a knife or cutting instrument or any other instrument, device, tool or other object carried for the purpose of assaulting or causing bodily harm to another person.

All weapons will be confiscated and will not be returned. Violators could be subject to the full range of sanctions available at MAIA, including but not limited to removal from housing, suspension, and expulsion. If an individual voluntarily turns himself or herself in to the Director of Student Services, the sanction may be lessened.

Vandalism

Vandalism, malicious destruction, unintended damage as the result of pranks, actions requiring extraordinary cleaning, damage and theft that occurs as a result of intoxication and or drug use, or receiving and possessing the property of MAIA or others are violations that warrant serious sanctions. Violators will be subject to the full range of sanctions available at MAIA, including but not limited to a vandalism fine of \$100, restitution, probation, removal from housing, suspension, and expulsion. If an individual voluntarily turns himself or herself in to the Director of Student Services, the sanction may be lessened. See [Repair & Replacement List](#) for the damage costs.

Household Items in Dorms

In order to provide a clean and safe environment for all students, MAIA has implemented the following policies for all student dormitory rooms:

- The only kitchen implements allowed in student rooms are electric tea kettles with an automatic shut off switch.
- No cooking equipment is allowed in any student room. This includes hot plates, rice cookers, microwaves, cooking utensils, pots, pans, etc.
- Any cooking equipment will be confiscated by MAIA staff and will not be returned

1 st Offense	Verbal Warning and meeting with Student Advisor
2 nd Offense	Written Warning and meeting with Director of Student Services
3 rd Offense	Written apology letter to Student Advisor
4 th Offense	Written apology letter to Director of Student Services

Noise

Promoting learning and academic success is a priority at MAIA. Large numbers of students living together can create noise and general disturbances inside the campus building. In order to help maintain an effective and respectful learning environment, 24-Hour *Courtesy Hours* are always in effect. During this time, reasonable levels of noise, not objectionable to any neighbor, are permitted. *Quiet Hours* are also in effect during particular times. During these times noise should be contained within a resident's room. *Quiet Hours* are weeknights from 11PM-7AM and weekends from 12-8AM. *Quiet Hours* will increase during exam periods.

1 st Offense	Verbal Warning and meeting with Student Advisor
2 nd Offense	Written Warning and meeting with Director of Student Services

3 rd Offense	\$50 fine & written apology letter to those affected by noise
4 th Offense	\$100 fine & written apology letter to those affected by noise
5 th Offense	Possible demerits, loss of housing, or suspension

Fire Safety Equipment

Fire safety is extremely important and thus violations of this policy are taken seriously. The following regulations are in effect for all residents of MAIA. In the event that the tampering of any fire safety equipment results in the damage of MAIA property, the student(s) who occupy that space will be held financially responsible for all repairs. All demerits and fines will apply to each individual student in the room at the time of the violation if individual responsibility cannot be determined.

- Tampering with fire equipment or activating fire alarm stations without the presence of fire or smoke is prohibited.
- Smoke detectors may not be covered or dismantled in any way.
- Sprinklers must be left free of any items which may inhibit their usefulness. Students may not hang items on sprinklers or attempt to cover them in any way.
- Lighter fluid will be confiscated

1 st Offense	2 Demerits
2 nd Offense	4 Demerits & 250 word essay
3 rd Offense	6 Demerits

If an additional violation occurs, disciplinary action up to and including expulsion may occur.

Smoking

In order to provide a healthy living environment for all students and to promote the general well-being of the community, smoking is strictly prohibited in students' rooms and in all other parts of the MAIA facility. All smoking must be done outside at least 30 feet from building entrances and windows. This is not only a policy of MAIA, but also a Massachusetts state law (Chapter 270: Section 22 of the General Laws of Massachusetts states that no smoking is permitted in any public building, including schools). Marlborough, Massachusetts law also states that you must be 21 or older to purchase cigarettes. All demerits and fines will apply to each individual student in the room at the time of the violation if individual responsibility cannot be determined.

1 st Offense	2 Demerits, 250 word essay & 30 minute trash clean up
2 nd Offense	3 Demerits, meeting with DSS, 2x 30 minute trash clean up
3 rd Offense	4 Demerits, meeting with VP and DSS, 3x 30 minute trash clean up
4 th Offense	5 Demerits, meeting with VP and university rep, 3x 30 minute trash clean up, after-school suspension and reflection essay

If an additional violation occurs, disciplinary action up to and including expulsion may occur.

Alcohol

Massachusetts International Academy (MAIA) strives to provide an environment conducive to learning and individual growth that is respectful of the rights of all and in accordance with state law. As such MAIA is a “dry” campus, meaning that no alcohol will be allowed. The consumption of alcohol is not supportive of the goals of the MAIA community and in some cases constitutes a violation of Massachusetts law. MAIA Staff reserve the right to involve police and emergency response staff if students appear to be under the influence of drugs or alcohol.

The following guidelines regarding alcohol must be followed by all students at MAIA:

- No student or student group may possess or drink alcohol at MAIA or at any MAIA-related event. Any alcohol that is brought past the front doors by a MAIA student or his/her guest(s) will be confiscated and not returned, regardless of the person’s age;
- No person or group shall purchase or otherwise procure alcoholic beverages for consumption by others;
- Containers that once contained alcohol are not allowed, not even for decorative purposes. Such containers may be used as proof of an alcohol policy violation;
- Public drunkenness is prohibited in the facility. Public intoxication is defined as a person appearing in a public place under the influence of alcohol to the degree that he or she endangers him/herself or another person or property, or by belligerent and offensive conduct, which annoys another person in his or her vicinity.

1 st Offense	2 Demerits & 250 word essay
2 nd Offense	3 Demerits
3 rd Offense	4 Demerits
4 th Offense	5 Demerits

Any continued involvement in the consumption of alcohol will result in the student’s dismissal from MAIA. In cases of excessive consumption or when a student is believed to be a danger to him or herself or other on campus, the case will go directly to the disciplinary committee. All demerits and fines will apply to each individual student in the room at the time of the violation if individual responsibility cannot be determined.

Illegal Drugs and Controlled Substances

The use of illegal drugs is strictly forbidden at MAIA. The illicit nature of purchasing, selling or using illegal drugs and the detrimental effect they have on the health and general wellbeing of individuals and the community at large makes it imperative that the MAIA community be completely illegal drug free. The laws of the United States of America provide for strong punishments including large fines, lengthy prison terms, and possible permanent ban from the U.S. In addition to the illegality and serious health risks of illegal drug use, MAIA also maintains a strict drug policy out of recognition that illegal drug use by any of our students would reflect negatively on the institution as a whole and damage our standing in the local

community. **All international students in the US are obliged to abide by federal laws regarding drug use and possession. Therefore, the possession or use of marijuana (or any marijuana-derived product) is illegal and strictly prohibited for MAIA students at all times and places, regardless of local laws in Massachusetts or other areas.**

Possession or consumption of salvia divinorum, prescription medications belonging to another individual, nitrous oxide, or other controlled substances to “get high” or induce a mind altering state are also forbidden at MAIA.

For the aforementioned reasons, MAIA has established a strict, zero-tolerance policy towards the possession, use, manufacture or sale of illicit drugs. As a result of this the following punishment applies to all violations of MAIA’s drug policies:

- Students found to have violated MAIA’s drug policies shall be expelled from MAIA and must enroll in a new institution within fifteen (15) days or face the consequences of visa non-compliance.
- MAIA Staff reserve the right to involve police and emergency response staff if students appear to be under the influence of drugs or alcohol.

1 st Offense	Phone call home & \$500 fine
2 nd Offense	Expulsion

Speeding and Reckless Driving

Students should abide by all Massachusetts driving laws on and off MAIA’s campus. The speed limit is 15 mph on MAIA campus. Dangerous or reckless driving will result in loss of parking and driving privileges. If a student is found speeding or driving recklessly on or off MAIA property then the Director of Student Services will enforce the following steps:

1st Offense	Verbal and written warning from Director of Student Services
2nd Offense	Booted car for one day
3rd Offense	Banned from parking or driving on MAIA’s property. If your car is found on MAIA’s property, MAIA has the right to tow the car at the owner’s expense.

Health

Health Insurance

All students at MAIA are covered under an international health insurance provided by IMG Medical Insurance Services. Costs of international health insurance are included in school fees. Health insurance provides comprehensive emergency coverage when necessary. A brochure explaining the policy’s provisions will be given to each student at a health orientation session soon after the student arrives at MAIA. All students will be issued health insurance cards after

arrival. The insurance does not cover dental care, but the nurse can recommend locations with reasonable prices.

If a student withdraws from MAIA before the end of the academic year, their health insurance is cancelled.

Illness

A student who does not feel well should contact the school nurse (Room B-206) who will assess the severity of the illness. A student who experiences flu-like symptoms accompanied by a high fever should contact the school nurse or a student advisor immediately. These could be a sign of a more serious illness and may need to be dealt with immediately. If a student is too ill to attend normal class hours they must visit the nurse's office prior to 9:00AM to be evaluated. If the student does not feel well prior to or after normal working hours, he or she should contact the student advisor on call.

Mental Health

A student feeling overwhelmed by schoolwork or the environment here at MAIA, should contact the school nurse, student advisor, or other staff member with whom they feel comfortable, who will be able to give the student advice and suggestions for how to deal with these issues. If a student needs additional assistance, he or she should contact nurse Ana Kaizer in order to set up appointments with a mental health professional. MAIA currently partners with a Chinese-speaking mental health professional to ensure the well-being of our student body. Any student may also fill out the [Mental Health Referral Form](#).

SEVIS-Compliant Medical Leave of Absence

Students must obtain the written recommendation of a qualified American medical practitioner (Doctor, Physician's Assistant or Nurse Practitioner) to receive a medical leave of absence. This written recommendation must include the reason for and length of medical leave. The written recommendation must be given to the Director of Student Services.

Immunizations

Massachusetts public health regulations require that all international students provide "Proof of Immunization compliance," meaning proof of immunizations and/or a scheduled appointment to receive the missing immunizations, within 30 days of registration at MAIA. Failure to comply with these regulations will result in expulsion from MAIA.

Required Vaccinations

- 2 doses MMR (measles, mumps, rubella) vaccines or a positive Titer showing immunity
- 1 dose Tdap administered within the past 10 years
- 3 doses Hepatitis B vaccine (or a positive titer showing immunity)
- 2 doses Varicella vaccine (or a positive titer showing immunity)
- 1 dose Meningococcal vaccine within the last 5 years (must be after age 16)
- TSpot blood test (must be done 8-10 weeks after arrival in the US. Tests done in China will not be accepted).

After reviewing students' immunization records, MAIA staff will determine which immunizations each student is missing. Students are required by law to receive all missing immunizations at their own expense prior to matriculation to an American university. Students will be notified by their SA via email which immunizations they are missing. A local medical facility will send staff to MAIA to conduct an immunization clinic, at which time all MAIA students will receive their missing required immunizations.

Immigration

Check In

Students arriving at MAIA will need to submit copies of all immigration documents within their first two weeks of attendance. Students should check their MAIA email daily for an invitation to a meeting with the Coordinator of Student Services to conduct an immigration check in. Later in the semester, students will attend a SEVIS presentation that explains the regulations that will govern the student experience here. Failure to submit documents or attend this presentation may jeopardize a student's SEVIS status and ability to continue classes.

Students should bring copies of the following documents:

- Copy of Form I-20;
- Copy of US visa stamp;
- Copy of passport ID pages;
- Printed copy of I-94
- Copies of all previous Forms I-20 (for any transfer students).

Travel Signature

Students must obtain a travel signature from the Coordinator of Student Services prior to any travel outside of the US. Getting a travel signature can take up to two weeks so students should submit all paperwork far in advance of travel. All students requesting a travel signature should bring his or her most current Form I-20 to the Coordinator of Student Services.

Students needing to travel during the semester must inform their instructors and advisors and make arrangements for work to be made up, though made up work may not receive credit.

Change of Address

Students should also be sure to change their address on important things like driver's license, banks, cell phone, etc. upon leaving MAIA. If MAIA receives mail from a matriculated student, MAIA will keep the mail for one month prior to disposing of it. If the matriculated student cannot retrieve the mail, they can email maiamail@maia.edu to tell student advisors that a friend, identified by name, will pick up their mail.

Student & Exchange Visitor Information System (SEVIS)

The Student and Exchange Visitor Information System (SEVIS) is the Department of Homeland Security's electronic database. SEVIS tracks and monitors nonimmigrant students

during their stay in the United States, specifically focusing on:

- biographical information (date of birth, country of citizenship, etc.);
- local and overseas addresses;
- academic information (including enrollment status, academic program level, major, program start and end dates);
- employment authorizations and matriculations;
- visa document issuance;
- extensions of stay;
- transfers to/from other US educational institutions.

Form I-20

By signing the Form I-20 the student agrees to follow all rules and conditions stated on page 3 of the Form I-20. The Form I-20 expires on the date the student completes his or her studies, which may be *sooner* than the date listed under the section Program of Study on the Form I-20. This cannot be extended once the student has completed his or her program; however, F-1 students are permitted to stay in the US for 60 days after the completion of their program.

In the event that a student loses his or her Form I-20, or it is stolen or damaged, he or she must immediately request a replacement Form I-20 from the Coordinator of Student Services.

Visa

A visa is a stamp or sticker placed in the passport at a US consulate or embassy outside the United States. A visa is only a permit to enter the United States. Once here, the Form I-20 governs the student's immigration status. Students must make sure the visa is valid for entry and re-entry to the US. An expired visa must be renewed at a consulate/embassy in the student's home country prior to re-entry. Information on visa applications, fees, and US embassies can be found at www.travel.state.gov.

Compliance

MAIA is required to comply with all immigration regulations governing student status and must update all student information each semester.

Students who violate their immigration status may be subject to removal from the US. Loss of legal status will seriously impact or potentially end a student's studies in the United States. If a student is found to be out of status, his or her SEVIS record will be terminated and he or she will be expected to apply for reinstatement or leave the US within 15 days.

Applying To a New University

Students interested in applying to one or more new universities can receive assistance from their SA and the Coordinator of Student Services. All students planning to transfer from MAIA to another university need to submit a completed MAIA Transfer-Out Request Form and submit a copy of the acceptance letter and transfer in form from the new university. The paperwork should be submitted to the Coordinator of Student Services or the Vice President. This request must be made directly by the student and no transfer can be completed without a

completely filled Transfer-Out Request Form.

If a student decides to attend an alternate university, i.e. if the student comes to MAIA on a specific university track, such as UMB or UD, but accepts an offer to a different university, he/she should type a letter to withdraw his/her application for the initial school with the reason and give that letter to the Coordinator of Student Services.

Students must make arrangements with their new school for the receipt of their new I-20. This process is considered complete when a student has received his/her new I-20. So long as the new I-20 retains the same SEVIS ID (N#) and the student's visa is still valid (not expired), he/she will not need to apply for a new visa. If the visa will expire, or the SEVIS ID does not match the number on the visa, the student will need to apply for a new visa during his/her next trip to his/her home country.

Students with questions about the transfer out procedure should contact the Coordinator of Student Services directly.

Transcript Requests

Students who are applying for new schools may request an official MAIA transcript via the [Transcript Request Form](#). Transcript requests will be processed within 3-5 business days. There is no rush processing so students must make sure to plan ahead when requesting transcripts.

Further Policies

It is important to all faculty and staff that both students and employees feel comfortable in the MAIA community. As such, the following policies have been put into place.

Harassment

Harassment of any kind is prohibited by MAIA. Harassment means conduct of a verbal or physical nature that is designed to embarrass, distress, agitate, disturb, or trouble a student, a group of students, or a staff member. Such conduct has the purpose or effect of unreasonably interfering with a student's performance or creating an intimidating or hostile learning environment. Harassment includes, but is not limited to, harassment on the basis of race, sex, color, national origin, sexual orientation, religion, marital status, or disability. Harassment may include the following:

- Unwelcome sexual advances—whether or not they involve physical touching
- Physical threats, intimidation, or abuse
- Repeated verbal remarks of a demeaning nature such as comments about a person's body
- Displaying sexually suggestive objects, pictures, or cartoons
- Unwanted inquiries into one's sexual activities
- Demeaning jokes, stories, or activities directed at the student
- Discussion of one's sexual activities in front of those who do not wish to hear about it

Harassment of a student, a group of students, or a staff member by another student or students

will not be tolerated at MAIA. This policy is in effect while students are in school groups, engaged in school activities, in school vehicles, using MAIA technology or services, or on property within the jurisdiction of MAIA. Students whose behavior is found to be in violation of this policy will be subject to disciplinary action up to and including expulsion.

MAIA will promptly and reasonably investigate allegations of harassment. Students experiencing harassment should tell a staff member. The Vice President will be responsible for handling all complaints by students alleging harassment. Retaliation against a student who has filed a harassment complaint or participated in a harassment investigation or proceeding is also prohibited. A student who is found to have retaliated against another student or staff member in violation of this policy will be subject to disciplinary action up to and including expulsion.

1st Offense	Meeting with harassee and Director of Student Services. Written apology to harassee.
2nd Offense	Meeting with harassee and the Vice President. Written apology to harassee and a phone call home.
3rd Offense	University Meeting
4th Offense	Five day after-school suspension (2 hours after class for 5 days)

If an additional violation occurs, disciplinary action up to and including expulsion may occur.

Student Complaints

Informal Complaint Procedures

It is the wish of MAIA to provide an education and services of high quality to its students. When a student has a complaint, resolution should be sought through informal communication with the appropriate instructor, staff member, or administrator who may be able to help clarify the situation before a written (formal) complaint is made.

Formal Complaint Procedures

This Student Complaint Policy does not supersede specific policies involving special cases such as grade appeals, sexual harassment, appeal and due process, etc. A student who wishes to file a formal complaint with MAIA must complete and submit the formal [MAIA Complaint Form](#) to the appropriate administrator.

- **Administrative Complaint Acknowledgment:** Formal complaints will be forwarded to the administrator most immediately responsible for the area to which the complaint pertains. The administrator will send a written acknowledgment to the student within five working days of receiving the complaint indicating:

- o that the formal complaint form has been received
 - o the nature of the complaint and
 - o that the student will receive a written response after deliberation within ten working days.
- Copies of the written student complaint and the acknowledgement letter will be kept in the student's file.
- Administrative Deliberation and Response: If the administrator to whom the complaint is forwarded determines that the nature of the complaint is beyond his/her area of supervision or expertise, a more senior administrator in the area should be consulted and may be requested to respond to the student. Administrative disposition of the complaint will generally consist of investigation into the source of the complaint, previous efforts to resolve the issue, and any contingencies that will aid in the deliberation and disposition of the problem. The responding administrator will send the student a written statement of attempted resolution to the problem. All formal student complaints will be forwarded upon resolution to the Director of Student Services by each administrator where a log will be kept.
- Student Appeal Process: Upon receiving a deliberation response to the written complaint, the student has the right of appeal to successive levels of relevant administrators. This appeal must be made in writing within five working days of receiving the Administrative response. In each case, the student will receive an acknowledgement of the complaint within five working days and a deliberation response within ten working days from the date of the acknowledgment letter.
- Administrative Levels for Student Complaints:
 - o Academic Leadership Team- course content, class changes, level changes, student-teacher conflicts, academics, academic discipline
 - o Finance Office - tuition, reimbursements
 - o Director of Student Services– non-academic disciplinary action, registration, matriculation scores, clubs/organizations, activities, staff related concerns, information technology, dormitories, facilities complaints, roommate issues

The only appeal beyond an administrator is to the Vice President. The decision of the Vice President will be final.

Suggestion Box

Any member of the community who would like to make an anonymous suggestion for the improvement of MAIA may do so. The suggestion box is located on the MAIA website and can be found [here](#).

Important Reminders

Money and Banking

There are specific guidelines that must be followed in order to open a bank account. Upon arrival at MAIA, Student Advisors will assist students in setting up a bank account with an American bank. It is important that students deposit any large amounts of cash they may have on hand.

Automatic Teller Machines (ATMs)

Most banks have automated teller machines to handle banking transactions after hours. To use this service, the bank must issue an ATM/Debit card and a PIN (personal identification #). Ask the banker for more information. An ATM machine is located in the near G door.

Train and Bus Travel

In addition to air travel, transportation to destinations other than Boston is available by bus and train. Buses leave daily from Boston for New York City, Philadelphia, and Washington DC. Boston and Worcester are also served by AMTRAK, which provides train transportation to Philadelphia, Washington DC, New York City, and various connecting cities.

Other Transportation

Taxi and Uber/Lyft services are available within the Marlborough area. Students must telephone for a taxi because local taxis do not cruise the streets as they do in larger cities. Look under "Taxicabs" in the Yellow Pages of the telephone directory for the phone numbers and hours of operation of local taxi companies. Taxi numbers can be found at the Front Desk.

Shopping

Marlborough has a few shopping destinations for students to enjoy.

- Solomon Pond Mall: Solomon Pond Mall is located at 601 Donald Lynch Boulevard. The mall contains stores connected by indoor walkways. Students will find restaurants, clothing stores, specialty shops, and a movie theater.
- Hannaford Plaza: Hannaford plaza is located within walking distance of MAIA. The plaza contains many restaurants as well as a grocery store, discount store and other specialty shops.

Department Store - This type of store is very large and sells a wide variety of merchandise. A department store is convenient because students can do much of their shopping in one store. However, students often pay for this convenience with higher prices.

Local Department Stores

Sears - Solomon Pond Mall

Macy's- Solomon Pond Mall

Discount Store - This type of store is very similar to the department store. There are usually fewer clerks so students must be able to shop more independently. One benefit of shopping at discount stores is that the merchandise is usually sold at a lower price.

Local Discount Stores

Walmart- 280 Washington Street, Hudson

Target- 605 Boston Post Road East, Marlborough

Target- 423 Donald Lynch Boulevard

Dollar Tree – Hannaford Plaza

Restaurants and Dining

Various restaurants are located within the vicinity of MAIA. In most restaurants tipping is a usual practice. The tip, money placed on the table for the waiter, is usually 15% - 20% of the total bill. The cost of the tip is not usually included in the total amount of the bill. Tipping is not necessary at fast food restaurants. Tipping is also considered customary for delivery services and students should expect to give anywhere from \$3-\$5 for the delivery.

Bargaining

Generally, bargaining is not practiced in stores in the United States except for expensive purchases such as cars.

Purchasing Customs

Before purchasing an item, be sure to find out the policy of the store for returning items. Most stores will allow returns provided that: (1) merchandise is accompanied by a register receipt; (2) too much time has elapsed since the sale (usually within a week to ten days); (3) merchandise is in original condition. Some stores allow only exchanges, not refunds.

Clothing Sizes

Shopping in a new country can be difficult and sometimes frustrating. Taking a conversion chart and tape measure can be helpful in finding what is needed. It is customary that a person buying a piece of clothing try it on first. Clothing stores have dressing rooms where a student can try on as many items as he or she wishes until he or she finds exactly what he or she is looking for. However, by law, underwear and swimsuits cannot be returned after being worn.

Taxes

A state/local sales tax of 6.25% is added to the purchase price of some goods bought in Massachusetts. This tax does not apply to clothing or most food items purchased at a grocery store but does apply to food purchased at a restaurant.

Social Customs

Food: American cooking and food may not be the same as in the student's home country. Part of the fun of living abroad is the chance to try different foods, though students may need a week or two to get used to new foodways. In general, Americans are very concerned about the quality and cleanliness of their food and its surroundings.

Cleanliness: Americans are very concerned about personal cleanliness of both their bodies

and clothing. Strong body smells and odors in unwashed clothing are frowned upon in US culture. For this reason, Americans bathe daily and use deodorant daily to prevent body odor. American men usually do not use strong perfumes or lotions on their bodies. Clothing is also kept fresh and clean by frequent washing or dry cleaning. For example, Americans typically wash a shirt after wearing it one time, especially when the weather is hot.

Dating: Dating customs vary widely all over the world. In the US, all dates are based on the assumption that men and women have equal rights and dignity. A date is not regarded as a preliminary to marriage or an invitation to engage in sexual activity.

Visiting in American Homes

The following social customs may be important to know in the event that a student is invited to visit in someone's home. Most important is punctuality. Arrive no earlier or later than 5 to 10 minutes of the meeting time. If the student will be late or must cancel, they must be sure to call to inform the person as early as possible. RSVP on a written invitation means "please reply." The reply should be made as soon as the decision to attend is known. If a student is to someone's home, it is generally appreciated if the invitee writes a brief "thank you" note or telephones his or her thanks a day or two after the visit. A small gift, such as candy, flowers, or a small souvenir from the invitee's country is appreciated, but not necessary.

Some Americans enjoy casual and spur-of-the-moment visits. Even so, it is always wise to telephone before making an unexpected visit to be sure that friends will be at home and that it is a convenient time for visiting.

Closing Thoughts

The teachers and staff are dedicated to assisting students in having a positive, successful experience at MAIA. In order to accomplish this, everyone must work together not only to abide by the guidelines laid out in this handbook but also to take advantage of the opportunities MAIA offers. Students are urged to use English in their everyday conversations to strengthen what they are learning in the classroom. Mastery of a language is achieved largely through speaking it, and no student, regardless of his or her ability, should be afraid to practice it. Everyone makes mistakes when learning, and all teachers and staff at MAIA understand that. Students are encouraged to take advantage of the many activities offered by the student advisors. Any outing, whether it is bowling, a trip to a museum, or an excursion to Boston, is a wonderful chance for students to experience American culture and to practice their English. The more confident and familiar students become with speaking English and navigating American culture, the better prepared they will be for study at an American university. It is the mission of MAIA teachers and staff to help students achieve this goal.

2019/2020 Academic Calendar

Session 1	
August 31-September 1	New Students Arrive #1
September 2-7	New Student Orientation #1
September 9	Classes Start
October 14	Columbus Day, No Classes
October 22-23	Final Exams
October 24	University Visit Day
October 25-27	Session Break, No Classes
Session 2	
October 19-20	New Students Arrive #2
October 21-25	New Student Orientation #2
October 28	Classes Start
November 11	Veterans' Day, No Classes
November 28-December 1	Thanksgiving Break, No Classes
December 18-19	Final Exams
December 20	Winter Graduation
December 21-January 12	Winter Break, No Classes
December 22	Dorms Close for Graduating Students
Session 3	
January 4-5	New Students Arrive
January 6-10	New Student Orientation
January 13	Classes Start
January 20	MLK Day, No Classes
January 24	Chinese New Year, No Classes

February 17	President's Day, No Classes
March 4-5	Final Exams
March 6-15	Spring Break, No Classes
Session 4	
March 7-8	New Students Arrive
March 9-13	New Student Orientation
March 16	Classes Start
April 20	Patriots' Day, No Classes
April 29-30	Final Exams
May 1-3	Session Break, No Classes
Session 5	
May 4	Classes Start
May 25	Memorial Day, No Classes
June 17-18	Final Exams
June 19	Summer Graduation
June 20	Summer Break Begins!
June 21	Dorms Close for Graduating Students

STAFF CONTACT INFORMATION

Name	Position	Extension	E-mail
Meredith Mara	Vice President	X6311	meredith.m@maia.edu
Rachael Elliott	Director of Student Services	X6303	rachael.e@maia.edu
Kristiane Doyle	Office Assistant	X6305	kristiane.d@maia.edu
Sam Bor	Student Advisor	X6313	sam.b@maia.edu
Peter Buschkopf	Student Advisor	X6313	peter.b@maia.edu
Jalilah Gonsalves	Student Advisor	X6313	jalilah.g@maia.edu
Jason Hash	Student Advisor	X6313	jason.h@maia.edu
Takobian Worsley	Student Advisor	X6313	takobian.w@maia.edu
Leah Bocaccio	Coordinator of Student Services	X6392	leah.b@maia.edu
Jon Schmidt	IT Coordinator	X6368	jons@maia.edu
Ana Kaizer	School Nurse	X6362	

Faculty Contact Information

Name	Extension	Classroom	Email
Brown, Kristen <i>ESL Program Director</i>	X6373	Office C203	kristen.b@maia.edu

Randolph, Tom		C115	tom.r@maia.edu
Gerlits, Henry		B216	henry.g@maia.edu
Gjika, Ani		B218	ani.g@maia.edu
Herman, Kelly		B202	kelly.h@maia.edu
Hughes, James		B201	james.h@maia.edu
Khanzadi, Sara		C105	sara.k@maia.edu
Parra, Virginia		B203	virginia.p@maia.edu
Paterson, Meridith		C106	meridith.p@maia.edu
Petrelli, Daniel		C113	daniel.p@maia.edu
Zhang, Bo <i>TOEFL/IELTS Coordinator</i>		B205	bo.z@maia.edu

WHO SHOULD STUDENTS FIND FOR INFORMATION?

Service	Contact Person	Email	Phone	Office
Health/Health Insurance	Ana Kaizer	ana.k@maia.edu	508.229.6362	B206
Housing/Advising/Events/ Non-academic discipline	Rachael Elliott	rachael.e@maia.edu	508.229.6303	SA Office
IT	Jon Schmidt	jons@maia.edu	508.229.6326	B210
Registration/ Matriculation	Meredith Mara	meredith.m@maia.edu	508.229.6300 ext. 6311	C201C
Academics	Ms. Brown	kristen.b@maia.edu	508.229.6300 ext. 6373	C203

University Application/Immigration	Leah Bocaccio	leah.b@maia.edu	508.229.6300 ext. 6360	SA Office
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EMERGENCY CONTACT INFORMATION

Department	Address	Phone Number
Marlborough Police Department	355 Bolton Street Marlborough, MA 01752	508.485.1212 Emergency 911
Marlborough Fire Department	215 Maple Street Marlborough, MA 01752-3237	508.624.6984
Emergency Management	696 Concord Road Marlborough, MA 01752-5617	508.481.1933
Board of Health	255 Main Street Walker Building, Rm. 101 Marlborough, MA	508.460.3751
Doctor's Express	42 Boston Post Road W, Marlborough, MA 01752	508.658.0764

Glossary

Credit Course- A class that will count for university credit when the student moves on to UMass Boston. These can be taken as a full grade (A, B, C, D, F) or as Pass/Fail.

Matriculate- To complete the MAIA program and be officially accepted into your university. This takes place at the end of session 2 and session 4.

MSP- Our online gradebook.

Plagiarism - The act of using another person's words or ideas without giving credit to that person.

Probation- A trial period or condition of students where the students are closely monitored by staff.

Referral- This is our discipline process. A student will receive a referral if they break one of our academic rules, our Academic Honesty Policy or fails to meet our attendance policy.

Session- 7-8 weeks of classes. There are five sessions in our school year. At the end of each session, students have the opportunity to change class levels.

MAIA Student Learning Outcomes (SLOs) – This is what students are expected to achieve by the end of each level.

Session 1			Session 2	
Reading 1	Listening Speaking 1		Reading 1	Listening Speaking 1
Reading 2	Listening Speaking 2		Reading 2	Listening Speaking 2
Reading 3	Listening Speaking 3		Reading 3	Listening Speaking 3
Reading 4	Listening Speaking 4		Reading 4	Listening Speaking 4
Reading 5	Listening Speaking 5		Reading 5	Listening Speaking 5
Reading 6	Listening Speaking 6		Reading 6	Listening Speaking 6
Writing 1	TOEFL 3		Writing 1	TOEFL 3
Writing 2	TOEFL 4		Writing 2	TOEFL 4
Writing 3	TOEFL 5		Writing 3	TOEFL 5

Writing 4	Creative Writing 1-3		Writing 4	TOEFL 6
Writing 5	Sports 1 Sports 2 Sports 3		Writing 5	IELTS 3
Writing 6	Detective Fiction 4 Detective Fiction 5 Detective Fiction 6		Writing 6	IELTS 4-6